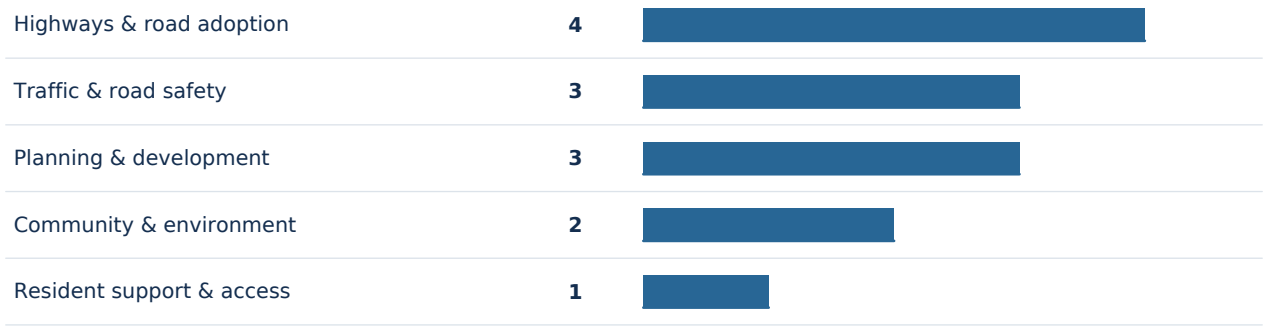
COUNCILLOR CASEWORK / STATUS REPORT

Highley, Billingsley, Middleton Scriven, Glazeley & Deuxhill | 2 November 2026

TOTAL CASES	CLOSED	OPEN / MONITORING	CLOSURE RATE
51	38	13	74.5%

Live workload by workstream



This is a print-friendly view of the Casework Ledger. The Action Log is omitted because its next steps are already included with the active cases. Closed cases are retained in a compact historical list.

1 | OPEN & MONITORED CASES

13 active records. Each includes the latest recorded position and the next action.

SL-58 | Colliers Way Road Adoption	Open – Monitoring
AREA / WORKSTREAM	Highley, Colliers Way | Highways – Adoption
LATEST POSITION	Reviewed 2 Nov 2026: Progress confirmed on Colliers Way road adoption; no new inspection or adoption date supplied. Gemma Lawley indicated it is furthest advanced.
NEXT ACTION	Chase Highways Adoptions for next milestone, outstanding works and timetable.
RESPONSIBILITY	Sharon / Adoptions

SL-59 | Staley Grove Road Adoption	Open – Monitoring
AREA / WORKSTREAM	Highley, Staley Grove | Highways – Adoption
LATEST POSITION	Reviewed 2 Nov 2026: Progress confirmed on Staley Grove adoption; developer bankruptcy remains a complication, with no resolved route or timetable confirmed.
NEXT ACTION	Ask Adoptions Team to set out feasible adoption route and remaining responsibilities.
RESPONSIBILITY	Sharon / Adoptions

SL-60 | Severn Centre Community Hub Funding	Open – Monitoring
AREA / WORKSTREAM	Highley | Community Services
LATEST POSITION	Reviewed 2 Nov 2026: Progress confirmed on Severn Centre Community Hub; replacement funding negotiated, implementation and continuity still under monitoring.
NEXT ACTION	Confirm reinstated funding is operational and check ongoing hub services.
RESPONSIBILITY	Sharon / Council / Community Hub

SL-50 | Glazeley Footbridge at Borle Brook — Open

AREA / WORKSTREAM	Glazeley | Public Rights of Way
LATEST POSITION	2 Nov 2026: Councillor confirmed progress but footbridge remains unresolved. Last recorded correspondence chased a response; no substantive reply had been received.
NEXT ACTION	Chase responsible officers for written response and reinstatement timescale.
RESPONSIBILITY	Sharon / relevant officers

SL-21 | Traffic Management (Strategic / Village-wide) — Open

AREA / WORKSTREAM	Highley | Traffic Management
LATEST POSITION	Reviewed 2 Nov 2026: No change; village-wide traffic management remains open.
NEXT ACTION	Keep under review and follow up with Highley Parish Council if village-wide measures are revisited.
RESPONSIBILITY	Sharon / Highley Parish Council

SL-52 | Ford depth gauge for Netherton Lane/Bynd Lane ford — Open – Monitoring

AREA / WORKSTREAM	Highley | Highways
LATEST POSITION	2 Nov 2026: Councillor confirmed progress but depth-gauge issue remains open. Installation has not yet been independently confirmed.
NEXT ACTION	Chase Highways for confirmation of depth-gauge installation and location.
RESPONSIBILITY	Sharon / Highways

SL-53 | Vicarage Lane Road Sign — Open – Monitoring

AREA / WORKSTREAM	Highley | Traffic Management
LATEST POSITION	2 Nov 2026: Councillor confirmed progress. Corrected Vicarage Lane sign reordered; delivery and installation dates still awaited.
NEXT ACTION	Chase sign supplier/Highways for delivery and installation dates.
RESPONSIBILITY	Sharon / Highways

SL-47 | Hitchen's Way FirstPort — Open

AREA / WORKSTREAM	Highley, Hitchens Way | Direct Support
LATEST POSITION	2 Nov 2026: Councillor confirmed further progress on replacement FirstPort management arrangements; case remains open. Previous position: seek alternative firm able to manage balancing pond and process TP1s; obtain agreement from at least 50% of residents.
NEXT ACTION	Identify suitable replacement management company and send residents' letter seeking agreement on the proposed next steps.
RESPONSIBILITY	Sharon / residents

SL-12 | Hitchen's Way Road Adoption — Open

AREA / WORKSTREAM	Highley, Hitchens Way | Highways – Adoption
LATEST POSITION	2 Nov 2026: Councillor confirmed progress, with adoption still outstanding. Severn Trent identified Taylor Wimpey's required works; Shropshire Council inspection and highway works schedule pending.
NEXT ACTION	Chase Taylor Wimpey for progress, council inspection date and written adoption works schedule.
RESPONSIBILITY	Sharon / Taylor Wimpey / Severn Trent / Adoptions

SL-04A | Silverwoods / Netherton Lane Road Damage — Open – Monitoring

AREA / WORKSTREAM	Highley | Planning Enforcement
LATEST POSITION	Reviewed 2 Nov 2026: Progress confirmed on Silverwoods / Netherton Lane road damage; specific completed works not provided. Continue monitoring road condition and construction traffic.
NEXT ACTION	Chase Highways for repair/road condition position and check any further construction-related damage.
RESPONSIBILITY	Sharon / Highways

SL-04B | Silverwoods - Site adherance to planning application — Open – Monitoring

AREA / WORKSTREAM	Highley | Planning Enforcement
LATEST POSITION	Reviewed 2 Nov 2026: Progress confirmed on Silverwoods planning compliance; no specific Planning Enforcement outcome supplied.
NEXT ACTION	Seek a Planning Enforcement position update and monitor any new reported planning issues.
RESPONSIBILITY	Sharon / Planning Enforcement

SL-10 | Malt Shovel Development Monitoring

Open – Monitoring

AREA / WORKSTREAM	Malt Shovel | Planning Enforcement
LATEST POSITION	Reviewed 2 Nov 2026: No change. Coordinated dossier with 22 officer requests circulated for factual review; formal referral not yet confirmed.
NEXT ACTION	Complete factual review; submit dossier to appropriate services and track officer replies.
RESPONSIBILITY	Sharon / Planning Enforcement / relevant officers

SL-41 | Bynd Lane to Netherton Lane

Open

AREA / WORKSTREAM	Billingsley/Highley | Highways – Roads
LATEST POSITION	2 Nov 2026: Councillor confirmed progress, with repairs and signs outstanding. Following 23 October Highways meeting, advance 'Ford Ahead' signs requested and further inspection expected; resurfacing proposed for spring 2027.
NEXT ACTION	Chase Highways for inspection findings, signage decision and spring resurfacing plan.
RESPONSIBILITY	Sharon / Highways

2 | CLOSED CASES – HISTORICAL REGISTER

38 completed cases retained for reference. Detailed notes remain in the Excel Casework Ledger.

SL-61	Place Universal Offer – Highley	Highley
SL-57	Boyer Proposed Development - Public Consultation	Highley
SL-55	B4363 Speed Limit / Glazeley Signage	BDGM / Glazeley
SL-46	Community Skip Provision and Recent Fly-Tipping Concerns	Highley
SL-33	Environmental Health (Sewage / Public Health)	Kinlet View & Netherfield
SL-54	Arley View Close Road Sign	Highley
SL-45	Coronation Street Road Sign (Also Arley View Close and Vicarage Lane)	Highley
SL-49	20MPH Ashley Gardens enforcement	Highley
SL-43	Removal of Dilapidated Building - Cape of Good Hope	Billingsley
SL-51	Coronation Street Yellow Lines	Highley
SL-48	Request for Police Investigation into Offensive Political Messages Displayed on Vehicle in Bridgnorth Town Centre	Bridgnorth
SL-17	Highley Cycle Track Ownership & Maintenance	Highley Cycle Track
SL-01	Transport – Buses (Timetable & Reliability)	Highley
SL-22	Parking & Enforcement (Operational & Escalation)	Multiple Highley Streets
SL-23	Parking & Enforcement (Operational & Escalation)	Highley (various streets)
SL-42	Visibility on Vicarage Lane	Highley
SL-44	Direct Resident Support (Individual Cases)	Borle Brook Court, Highley
SL-19	Covert Lane to Haggs Corner Deterioration	Covert Lane to top of Clee View
SL-39	Clee View Manhole Potholes	Covert Lane to Haggs Corner
SL-20	Highley to Bewdley Deterioration	Highley out towards Bewdley
SL-40	Direct Resident Support (Individual Cases)	Highley

SL-15	Hawthorn Drive Footpath Safety	Hawthorn Drive
SL-32	Drainage & Surface Water (Infrastructure)	Opposite Severn Centre
SL-09	Castle Inn (Planning, Visibility & Site Condition)	Castle Inn
SL-16	Hawthorn Drive Footpath Safety	Hawthorn Drive to Main Road
SL-39	Environmental Health (Sewage / Public Health)	Pit Bank
SL-07	Castle Inn (Planning, Visibility & Site Condition)	Castle Inn
SL-04	Silverwoods / Netherton Lane (Planning & Road Damage)	Silverwoods - type & number of statics
SL-14	Hawthorn Drive Footpath Safety	Hawthorn Drive to Main Road
SL-01	Transport – Buses (Timetable & Reliability)	Highley → Bridgnorth
SL-08	Castle Inn (Planning, Visibility & Site Condition)	Woodhill Road / Castle Inn Slip Road
SL-31	Drainage & Surface Water (Infrastructure)	Vicarage Lane
SL-34	Direct Resident Support (Individual Cases)	Highley
SL-30	Drainage & Surface Water (Infrastructure)	Highley
SL-35	Direct Resident Support (Individual Cases)	Highley (bus shelter)
SL-36	Direct Resident Support (Individual Cases)	Highley / Bridgnorth
SL-37	Direct Resident Support (Individual Cases)	Highley
SL-38	Direct Resident Support (Individual Cases)	Highley