



**Contact Us:**

Wavenet Limited  
One Central Boulevard Blythe Valley Park  
Shirley  
Solihull West Midlands B90 8BG

For Billing enquiries - Tel:0333 234 0011

Highley Parish Council  
81 Woodhill Road  
Highley  
Bridgnorth  
WV16 6HU

<b>Invoice</b>	<b>1557382</b>
Invoice Period	MAY2026
Invoice Date	01/06/2026
Account Number	OGL100542
Sage Reference	HI036

**Invoice Details**

Call Charges	£0.00
Line Rental and Services	£0.00
Mobile Line Rental And Service Charges	£0.00
Other Charges	£6.00
Support Contracts	£2,083.21
Licenses Total	£0.00
Office Licenses	£0.00
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Total Net Amount	£2,089.21
Total VAT Amount (@ 20%)	£417.84
<b>Total Invoice</b>	<b>£2,507.05</b>

**Customer Information**

**BACS payments to Sort Code: 60-02-35, Account No: 76429350 quoting your Account Number. Please submit payment by 24-Jun-2026**

**IMPORTANT**  
All customers using analogue services are being upgraded to new All IP voice and data solutions

**URGENT**  
If you have telecare, lift lines, alarm lines or critical national infrastructure, please contact us immediately  
[PSTNSwitchOff@wavenet.co.uk](mailto:PSTNSwitchOff@wavenet.co.uk)



**FAILURE TO PAY ON TIME COULD RESULT IN SERVICE BEING SUSPENDED**

## Your Invoice Explained

**Line Rental and Services.** This amount shows the cost of your line rental and the service charges related to your account. For a detailed breakdown of these charges check the Location Summary section of your invoice as these may be pro-rated from the date of connection.

**Call Charges.** The amount here displays the total cost of calls you have made during the last period. However, calls may occasionally be dated outside the exact period.

**VAT Applicable Amount.** This is shown as the Total Net Amount on the invoice and we use this figure to calculate the VAT to be applied.

**Additional Credits/Charges.** There might be instances when you incur additional credits or charges to your account. This information is summarised on your invoice in the section Other Credits and Charges.

**Total VAT Amount.** This figure shows the amount of VAT payable for this invoice. VAT is calculated on all call and service charges as required by law.

**Total Invoice.** The figure shown here is the total amount to be paid. You will find the date you are required to make payment by detailed in the Customer Information section of your invoice.

**Update.** Every year BT has issued price increases on fixed line voice services, unfortunately this year we have to pass on some of this cost to you, we still believe we are offering a very competitive price and despite this increase we going to enhance the service to you even further, all fixed-line voice services will now benefit from free temporary line divert service meaning if you have a fault or emergency with your fixed-line voice service we will enable call diversion with no setup charge.

For our current Terms and conditions please go to:  
<https://www.wavenetuk.com/terms-conditions/>

## Changing Address/Incorrect Details



Do we have any of your details incorrectly? If we do then please contact our Customer Services and we can amend our records. **Customer service number 0333 234 0011**

If you are planning on moving to a new address we would prefer to be notified 4 -6 weeks in advance. If you provide Customer Services with the details of your new address we will endeavour to continue providing you with our excellent service.

## Ways to pay this bill



**Direct Debit** If you would like to pay by direct debit, please contact accounts payable on **0333 234 0011**. A direct debit form can also be obtained from [customer.services@wavenet.co.uk](mailto:customer.services@wavenet.co.uk)



**Cheque** Please make cheques payable to Wavenet Ltd and send them to **Wavenet Ltd**, One Central Boulevard Blythe Valley Park Shirley, Solihull West Midlands B90 8BG.



**Internet and Telephone Banking** Using the company name Wavenet Ltd and Sort Code 60-02-35 Account Number 76429350 Please quote ref **OGL100542** on all forms of payment and communication.

## Other ways to contact us



[customer.services@wavenet.co.uk](mailto:customer.services@wavenet.co.uk)

**Customer Services - 0333 234 0011**



[www.wavenet.co.uk](http://www.wavenet.co.uk)

Wavenet Limited  
Company registration No. 3919664  
VAT registration No. 367 7307 67

Agreement	Contract Type	PO Number	Period Start	Period End	Instalment	Cost
CCT013847	CloudSuite		01-Jun-2026	31-May-2027	1 of 1	£1,064.40
Description					QTY	Cost
Microsoft 365 Business Basic per User (Licence Only) [Annual Commitment]					16	£940.80
Microsoft 365 Business Standard per User (Licence Only) [Annual Commitment]					1	£123.60
CCT013848	IT Support		01-Jun-2026	31-May-2027	1 of 1	£1,018.81
Description					QTY	Cost
End User Support					17	£1,018.81
<b>Total</b>						<b>£2,083.21</b>

## Other Credits And Charges For Acc. No : OGL100542

Invoice Period : MAY2026

Site	Description	Qty	Cost
Highley Parish Council	Non Direct Debit Administration Fee	1	£6.00
<b>Total</b>			<b>£6.00</b>