



Protecting and **serving** the people of West Mercia

FAO
Highley Parish Council
THE SEVERN CENTRE, BRIDGNORTH ROAD
BRIDGNORTH
SHROPSHIRE
WV16 6JG

Date: 09/11/2025
Crime Ref: 22/98884/25

To whom it may concern,

I am writing about the crime you reported to us on 28/10/2025.

The details of this offence have been recorded under the classification of Other criminal damage, other (Under £5,000) on Crime Reference Number 22/98884/25.

We understand the impact that crime can have and we want to reassure you that the information that you have provided to us is important. It can help us build up intelligence that has a positive impact on detecting and preventing crime. It affects how we deploy our police officers and informs local policing.

As a result of the information that we have been provided with and having reviewed the circumstances of this crime there are no further enquiries we can make and this investigation has been closed. If any new evidence becomes available about your crime this decision may be reconsidered

The [Victims Code of Practice](https://www.gov.uk/government/publications/the-code-of-practice-for-victims-of-crime) (<https://www.gov.uk/government/publications/the-code-of-practice-for-victims-of-crime>) sets out your Rights and entitlements and the services to be provided by criminal justice organisations.

I know that it is important for you to understand what will happen next, what services you are entitled to, and the help and support available. The [Information for Victims of Crime leaflet](#) provides an overview with links to further information.

The Victim Support Gateway provides emotional and practical help to people who have been affected by crime in West Mercia. Delivered by an independent charity, you can contact for free and confidential support regardless of whether you've contacted the police, and no matter how long ago the crime took place. Help will be given for as long as it takes to overcome the impact of crime.

There are several ways you can get in touch:

- Online via this [link](https://www.victimsupport.org.uk/more-us/contact-us/) (<https://www.victimsupport.org.uk/more-us/contact-us/>) to access many types of service

This is available in
large print on request

- Victim Support Gateway Hub on 01905 726 896 or via this [link](https://www.victimsupport.org.uk/languages/) (<https://www.victimsupport.org.uk/languages/>) this includes if you need the information in another format or language.
- Support Line Phone: 0808 16 89 111 (24 hours a day, 7 days a week).
- By [live chat](https://www.victimsupport.org.uk/help-and-support/get-help/support-near-you/live-chat/) (<https://www.victimsupport.org.uk/help-and-support/get-help/support-near-you/live-chat/>) via our website
- My Support Space, an online digital support platform which is a free, safe, and confidential space with access to a range of tools to help you cope and move forwards after crime. Register for My Support Space <https://www.mysupportspace.org.uk/moj>

It is important that we work together to reduce crime and bring offenders to justice.

I would ask that you contact me on my email address or leave a message on my mobile number should you become aware of any further information that you feel may help us to solve your crime.

If you wish to report further crime or provide information about a crime, please utilise the online reporting service [Home | Police.uk](https://www.home.police.uk)

Should you have any other queries, please contact me, as your investigating officer. I will be in touch as soon as possible. Please be aware that my shift pattern may result in a delay.

Yours sincerely

West Mercia Police